

**FILE NO. ITPO/ITSD/ERP/2024-25**  
**INDIA TRADE PROMOTION ORGANISATION**  
**(I.T. SERVICES DIVISION)**

**Date: 6.7.2024**

**Sub: Selection of System Integrator for Design, Development, Implementation, and Support of Digital Platform.**

**Addendum-1**

The following addendum may be read as part the tender ref. ITPO/ITSD/ERP/2024-25 dated 11.6.2024 (CPPP ID: 2024\_ITPO\_811093\_1):

**1. SECTION 6.40 “Liquidated damages”:**

Time is the essence of the Agreement, and the delivery dates are binding on the System Integrator. In the event of delay or any gross negligence in implementation of the project for causes solely attributable to the System Integrator, ITPO shall be entitled at its option to recover from the System Integrator as agreed, liquidated damages, a sum of 3 % of the value of the deliverable which suffered delay or gross negligence for each completed week or part thereof subject to a limit of 15 % of the total contract value. This right to claim any liquidated damages shall be without prejudice to other rights and remedies available to ITPO under the Applicable Law.

**2. SECTION- 4.1: “Payment Milestones”:**

Note: iii: Please note that there is no additional payment for Cloud/ Licenses or Infra charges separately. Bidders to include and quote as per Financial Bid Format including these charges in Implementation and O&M charges. No additional/ separate payment shall be made on Cloud/ Infra or License cost. Any addition in no of Licenses shall be made on actuals, if required to be increased.

**3. Section - 2.2.2 d) “Human Resource & Payroll Module”**

ITPO's workforce is essential to its success. This Module will streamline HR processes, including payroll, leave management, and employee records, promoting efficiency and accuracy. A biometric system is also included in this.

The biometric devices should be able to capture/ recognize the fingerprint data and Iris/ Face recognition data of all ITPO employees/ third party contract employees as per requirement of ITPO. At present, system to cater for attendance of 2500 personnel. No. of Face/ Biometric Recognition devices: 10, including 01 as Registration Device. Should also work in Offline mode. Each biometric device to be supplied along with industry-standard wall-mount stand(s) and Lockable Frames apart from other accessories. Should be best as per market standards. The Biometric Attendance System has to be seamlessly integrated with the Human Resource Management System (HRMS).

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