## NO. ITPO/ITSD/VIDEOWALL/2024 INDIA TRADE PROMOTION ORGANISATION (I.T. SERVICES DIVISION)

Date: 29.8.2024

## Sub: Selection of an agency for supply, installation, testing and commissioning of four (04) outdoor videowalls near hall no-14 at Bharat Mandapam, New Delhi.

## Corrigendum/Addendum – 2

It is informed that the following changes have been made in the tender ref. no. ITPO/ITSD/VIDEOWALL/2024 dated 16.8.2024 (CPPP ID: 2024\_ITPO\_821682\_1)

Sr.	Clause No.	Existing Clause	Amended Clause
No.			
1.	Section III: Clause 3.1 (6) at Page 11	<ul> <li>Warranty and Maintenance:</li> <li>i. The LED video wall should come with a minimum <u>5 vears</u> warranty covering all parts and labor.</li> <li>ii. Additionally, an Annual Maintenance Contract (AMC) must be included for the same 7-year period, ensuring ongoing maintenance and support services.</li> </ul>	<ul> <li>Warranty and Maintenance:</li> <li>i. The LED video wall should come with a minimum <u>3 years</u> OEM warranty covering all parts and labor.</li> <li>ii. Annual Maintenance Contract (AMC) must be included for 3-year period, ensuring ongoing maintenance and support services from OEM. This 3 years AMC period also includes aforesaid 3 years OEM warranty.</li> </ul>
2.	Section V: Clause 5.46 (v) at Page 31	Warranty of the product shall be of <u>5 years</u> to be provided by OEM.	Warranty of the product shall be of $\underline{3}$ <u>years</u> to be provided by OEM.
3.	Section III: Clause 3.2 "Technical Specification" at Page 12 and "Technical Specification LED" at Page 50	Contrast Ratio: 10000:1 or more	Contrast Ratio: 5000:1 or more
4.	Section III: Clause 3.2 "Technical Specification" at Page 12 and "Technical Specification LED" at Page 50	Brightness 8000 Nits or more (calibrated):	Brightness 5000 Nits or (calibrated): more
5.	Section III: Clause 3.2 "Technical Specification" at Page 12 and "Technical Specification LED" at Page 50	Maximum Power500 w/sqm or lessConsumption	Maximum Power660 w/sqm orConsumptionless
6.	"Section III: Clause 3.2 "Technical Specification" - "Technical Specification Media Player From Same OEM"at	OS Android 10 or above	OS Android 10 or above/ Equivalent Native OEM OS

	Dana 12 And WTashaisal		
	Page 13And "Technical		
	Specification Media Player		
	From Same OEM" at Page 51		
7.	"Section III: Clause 3.2		
	"Technical Specification" -	CPU 1.8 GHz or better	CPU High Performance CPU
	"Technical Specification Media		
	-		
	Player From Same OEM" at		
	Page 13 And "Technical		
	Specification Media Player		
	From Same OEM" at Page 51		
8.	"Section III: Clause 3.2		This may be read as "deleted"
	"Technical Specification" -	GPU 600 MHz or better	
	"Technical Specification Media		
	Player From Same OEM" at		
	Page 13 And "Technical		
	Specification Media Player		
	•		
	From Same OEM" at Page 51		
9.	"Section III: Clause 3.2		
	"Technical Specification" -	Video MPEG-I, MPEG-2,	Video MPEG-2, MPEG-4,
	"Technical Specification Media	Format MPEG-4, <b>H.263</b> , H.264,	Format H.264, H.265, WMV
	Player From Same OEM" at	H.265, WMV etc.	etc.
	Page 13 And "Technical		
	Specification Media Player		
	From Same OEM" at Page 52		
10.	Section III: 3.2	Content Management	Content Management
10.	"Technical Specification	1.Should support Multi-lingual/ regional	1. Ability to manage display
	Content Management Software		layout/design on individual screen
	e		
	From Same OEM" at Page 13	location/region of the Digital Signage	from a centralized location based
	And	Screen.	on clustering. Single screen or
1	"Technical Specification	2. Ability to manage display layout/design	split screen with independently
	Content Management Software	on individual screen from a centralized	controlled frames. Facility of
	From Same OEM" at Page 52	location based on clustering. Single screen	scrolling ticker to separate
		or split screen with independently	multiple display on separate
		controlled frames. Facility of scrolling	regions on the screen.
		ticker to separate multiple display on	2.Must have multiple customizable
		separate regions on the screen.	templates available.
1		3.Must have multiple customizable	3.Must have programmable content
		templates available.	that will continue to run, even if
1		4. Must have programmable content that will	the connection to the server is lost.
		continue to run, even if the connection to	4. Ability to display Social Media
1		the server is lost.	Feeds i.e. Twitter, Facebook, RSS
1		5.Format Supported: Videos: WMV,	Feeds.
		MP4,MOV,AVI, MPEG with all major	5.Must have support all latest
		_	
1		codecs support Ticker: Live RSS &	formats. If any required format is

		<ul> <li>Static Text Ticker Images: JPEG, PNG, BMP, GIF Documents Files: PDF, Audio: MP3 Web Pages: http, https should be capable of running live streaming content from HTTP Live Streaming (HLS), MPEG-DASH and RTSP.</li> <li>6. Ability to display Social Media Feeds i.e. Twitter, Facebook, RSS Feeds.</li> </ul>	not supported, the bidder shall provide the necessary upgrades at no additional cost.
11.	Section IV: Clause 1.1 Pre-qualification Criteria at Page 16	Each Bidder shall ensure that it fulfils the following Pre-Qualification Criteria prior to submitting the Bid. Bids submitted by only eligible Bidders will be considered for further evaluation. The Pre- Qualification Criteria is mentioned herein below:	Each Bidder shall ensure that it fulfils the following Pre- Qualification Criteria prior to submitting the Bid. <b>Please note</b> <b>that consortium bids are not</b> <b>permitted.</b> Bids submitted by only eligible Bidders will be considered for further evaluation. The Pre- Qualification Criteria is mentioned herein below:
12.	Clause No. 4, Point No. 2 at Pg. No. 17	<ul> <li>The agency should have satisfactorily completed the work of SITC of Outdoor Active LED Video Wall as mentioned below during the last seven years up to 31.03.2024.</li> <li>i) One work costing not less than Rs. 4,80,00,000. OR</li> <li>ii) Two works each costing not less than Rs. 3,60,00,000. OR</li> <li>iii) Three works each costing not less than Rs. 2,40,00,000.</li> </ul>	<ul> <li>The agency should have satisfactorily completed the work of SITC of Active LED Video Wall(s) as mentioned below during the last seven years up to 31.03.2024.</li> <li>i) One work costing not less than Rs. 4,80,00,000. OR</li> <li>ii) Two works each costing not less than Rs. 3,60,00,000. OR</li> <li>iii) Three works each costing not less than Rs. 2,40,00,000.</li> </ul>
13.	Section IV: Clause 4 (1.2) (i) at Page 17	i) Evaluation of Technical Proposal: Bidders are required to qualify all the conditions of the Clause No. 4. "Pre- Qualification Criteria". Financial bids of only those technically qualified bidders whose solutions are found to be compliant to the technical and operational requirement as mentioned in the tender document, will be opened.	<ul> <li>i) Evaluation of Technical Proposal:</li> <li>Bidders are required to qualify all the conditions of the Clause No. 4. "Pre-Qualification Criteria". ITPO reserves the right to request technical presentations from bidders at its discretion. Bidders who do not meet the specified requirements may be disqualified on technical grounds. Financial bids of only those technically qualified bidders whose solutions are found to be compliant to the technical and</li> </ul>

			operational requirement as mentioned in the tender document, will be opened.
14.	Section VI "Financial Bid / BOQ" Point No. 3 at Page 34	Cost for Comprehensive Annual Maintenance Services for the outdoor video walls for <b>seven</b> (07) years.	Cost for Comprehensive Annual Maintenance Services for the outdoor video walls for <b>three (03) years.</b>
	And BOQ (.xls)	(The AMC shall include routine preventive maintenance, on-site support, and prompt repair services, including the replacement of	(The AMC shall include routine preventive maintenance, on-site support, and prompt repair services,
	Item no. 1.03	defective parts or components at no additional cost to ITPO. The AMC shall cover both hardware and software components of the video walls. The AMC shall include physical damages and breakdowns.)	including the replacement of defective parts or components at no additional cost to ITPO. The AMC shall cover both hardware and software components of the video walls. The AMC shall include physical damages and breakdowns.)
			Note: AMC/warranty period mentioned in the tender as 7 years hereinafter may be read as 3 years.

Sd/-(General Manager) I.T. Services Division