No. Exh./NHS(2)/C&D/2015 INIDIA TRADE PROMOTION ORGANISATION Trade Information, Relations & Policy Division

Tender for construction / decoration work of India Pavilion at National Hardware Show, Las Vegas (USA), May 5 – 7, 2015

1. Introduction

1.1 India Trade Promotion Organization (ITPO) is the nodal agency of the Govt. of India for promoting trade. To meet its objectives, ITPO is engaged in organizing fairs, exhibitions and conventions in India and abroad including trade fairs, India shows, buyer seller meets, market surveys, etc.

2. About National Hardware Show, Las Vegas

- 2.1. **M/s. Reed Exhibitions** is the organizer of National Hardware Show, Las Vegas (USA) is the largest hardware show in USA held at Convention Center, Las Vegas, Nevada. India Pavilion is spread over an area of 2,700 sq. ft. at this event.
- 2.2. ITPO is representing India in the following fair and will set up India Pavilion in the area allocated to ITPO.

Name of the fair/exhibition	National Hardware Show, Las Vegas, USA	
Date	May 5 – 7, 2015	
Venue	Las Vegas Convention Center, 3150 Paradise	
	Road, Las Vegas, NV 89109	
Fair Organiser	Mr. Alex Goodman, Group Director, International	
	Sales & Marketing	
Gross area allotted to ITPO	2,700 sq. ft	
Area required to be built up	2,700 sq. ft.	
Booth Nos. of India Pavilion	Central Hall, International Sourcing Area	
	Booth Nos. 3224 – 3232; 3324 – 3333 and	
	3424 – 3432	

2.3 ITPO is inviting bids from the interested companies for construction & decoration of India Pavilion/booths in the above Show.

2 SCOPE OF WORK

- 3.1. Gross area allocated to ITPO by the Show Organiser is 2,700 sq. ft. in Central Hall, International Sourcing Area. There will be about 27 stands in the India Pavilion having different size of booths 100 sq. ft. / 150 sq. ft. / 200 sq. ft. / 400 sq. ft. as per lay out plan.
- 3.2. The work will include booth construction of the Pavilion in pre-fab system / from profile in maxima or equivalent system of 3.5 mtr. height in the front elevation of booths as per specification given in the drawing / lay out plan (attached) with display props / furniture, lights, carpeting, power connections, fascias, carpeting of passage area, title graphics. The Hall will be available as per fair authorities guidelines as given on their website and the work must be completed latest by 5.00 PM on 3rd May, 2015 and the premises must be handed over to the Fair Organiser one day after the conclusion of the Show as per the guidelines of the Show Organiser / venue owner. Guidelines / Regulations of the National Hardware Show may please be seen http://www.nationalhardwareshow.com and strictly adhered to. Guidelines / Regulations of Convention Centre, Las Vegas may please be seen at their website and The Agency will submit all necessary documentation and strictly adhered to. application forms to concerned authorities for use of the venue and approval of plans, etc. The selected agency will undertake the construction / decoration work for India Pavilion at the event on turnkey basis and on hire purchase. The costs to be incurred in getting these approvals are to be met by the agency. ITPO shall not reimburse these expenses.
- 3.3. Layout indicating the circulation plan and size of the booths is attached., The construction work has to be in accordance with this lay out plan.
- 3.3.1. A design of standard booth size of 100 sq. ft. indicating display aids and furniture i.e. one round table, three chairs, one lockable counter, three shelves, one podium, one electric socket (5 am.), one dustbin, 6 spot lights (150 watt each), fascia and carpet is attached. The agency will provide the same in a standard form of 100 sq. ft. and proportion for bigger stands. ITPO booth will have one small refrigerator. One coffee machine with consumables.
- 3.3.2. The agency will undertake cleaning of the India Pavilion on daily basis and maintain cleaning throughout the day.
- 3.3.3. The agency will ensure present of technical manpower onsite through the Show for attending any complaint / contingency.

- 3.3.4. Fascia name and booth numbers will be provided by ITPO separately. Each corner booths will have 2 / 3 fascias.
- 3.3.5. The agency will provide new carpet for booths as per the colour indicated in the layout plan.
- 3.3.6. The material such as wall panels, furniture, display aids, etc. to be used by the by the agency has to be of a very high quality. Chairs / Table, counters, display aids, etc. provided in the stand area should be of the same type and colour.
- 3.3.7. Please provide 3D images / presentation of India Pavilion (both hard and soft copy) clearly showing the complete projection of India Pavilion from different angles. It must also show the complete 3D look of all sizes of booth with complete display aids and furniture. The presentation should also show graphics, etc. in detail.
- 3.3.8. Power supply and main electrical connection(s) will be arranged by the agency from the Convention Centre. It shall be the responsibility of the agency to distribute the electricity across the India Pavilion and ensure electricity connection at each booth in India Pavilion.
- 3.3.9. The rates will be for the whole duration of the event & include assembling, dismantling, drayage, material handling, transportation, maintenance, cleaning on the day before opening and daily thereafter including waste disposal.
- 3.3.10 The Agency is also required to quote rates for optional items i.e. girl guides/interpreter, window dresser/decorators, trolleys, etc. for ITPO's use for which job order will be given, if necessary, separately.
- 3.3.11 The agency is also required to quote rates for optional items such furniture / display items including shelve, show case, tables, spot lights TV / LED, etc. for use by the ITPO or exhibitors directly.
- 3.3.12 The approved agency will be responsible to have sufficient manpower present at the site for construction & maintenance of the pavilion and coordination of the event till the end.
- 3.3.13 The approved agency will have to settle all the bills of the Show organizers and other vendors before vacating the venue.

3.3.14 ITPO has the right to change the display items in specific booth if required.

4. Eligibility Criteria

Agencies having the following criteria are hereby invited to bid for the event on turnkey basis.

- 4.1. Must be a registered business entity / service provider. Registration no. of TAN / Direct tax /I ncome tax / Trade Tax / VAT / GST, etc. as applicable may be quoted in the technical bids format and copy of the certificate / proof must be attached.
- 4.2. Minimum annual turnover Rs. 15 Million for the last 3 years from the business of setting up of pavilions in international events. Proof of annual turnover from the said business activities with certificate from auditor or any other empowered authority must be attached.
- 4.3. A minimum of 3 years experience in designing and executing the project on turnkey basis for setting up Pavilion in International events organized outside India. List of major events undertaken and clients with whom they have worked in the past must be attached.
- 4.4. Submission of EMD in the form of DD is essential for the bid without which the bid offer will be rejected.

5. TERMS & CONDITIONS

- 5.1. The approved bidder will work under the directions and guidance of the ITPO. It shall be the sole responsibility of the Agency to ensure all activities undertaken by them for ITPO are in accordance with the US laws.
- 5.2. Bid value should be quoted in US \$ only inclusive of all taxes.
- 5.3. Interested eligible agency may submit their bids as per Annex-I & II with supporting documents including earnest money (EMD) of Rs. 5.00 lakhs or in equivalent US\$ 8,500 in the form of a demand draft drawn in favour of India Trade Promotion Organization payable at New Delhi. The EMD will be refunded to the un-successful bidder after the selection of the vendor. The EMD will be refunded to the successful bidder will be treated as performance

- gurantee and will be refunded after completion of the project satisfactorily. Misrepresentation of facts / withdrawals of bids will lead to forfeiture of EMD.
- 5.4. Agency will ensure that the manpower engaged for India Pavilion should be in the line with the local laws. Further, the agency indemnifies ITPO against any claim.
- 5.5. The agency is required to sign each page of the bid documents by the authorized signatory. Authorization letter is to be enclosed. Validity of the bid is till 90 days of last day of submission of bids.
- 5.6. ITPO shall have right to appoint different agencies for different services envisaged in the offer.
- 5.7. ITPO requires that bidders under this contract observe the highest standard of ethics during the period of agreement and free from any vigilance enquiry. The bidders have to bear the cost associated with the preparation and submission of bid documents to ITPO.
- 5.8. ITPO will reject a proposal for award of work if it is determined that the Applicant recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- 5.9. ITPO will declare an Applicant / Bidder ineligible, either indefinitely or for a stated period of time, to be awarded a contract / contracts, if it at any time determines that the Applicant / Bidder has engaged in corrupt or fraudulent practices in competing for, or in executing the contract.
- 5.10. Agency will indemnify ITPO against any claims, loss, suit, liability or judgment suffered.
- 5.11. ITPO reserves the right to:
 - Make minor changes in the Design plan.
 - Extend the deadline for the submission of applications / bid documents at its discretion.

- Accept or reject any proposal at any time prior to award of contract / order, without assigning any reasons and without any liability on ITPO.
- Suspend the project, cancel the contract with the selected party in part or in the whole at any time if in the opinion of the ITPO it is necessary or expedient in the public interest. The decision of the ITPO shall be final and binding in this regard. ITPO shall also not be responsible for any damage or loss caused or arisen out of aforesaid action.
- Modify terms and conditions of the contract which shall be granted to the successful bidder after the bidding process, if in the opinion of the ITPO, it is necessary or expedient to do so in public interest or for proper implementation of the project. The decision of the ITPO shall be final and binding in this regard.
- 5.12 For interpretation of any clause of this document, the decision of ITPO would be final and binding on the bidder.

6. SUBMISSION OF BIDS

- 6.1 Bids shall be submitted by the bidder with supporting documents in a sealed envelope in the following manner:
- **Envelope I**:Containing Earnest Money of Rs. 5.00 lakh or equivalent US \$ 8,500/- in the form of DD in favour of India Trade Promotion Organisation.
- Envelope II: Containing Annexure I (Technical Bid) duly filled in with Supporting documents including EMD amount in the form of a DD, catalogue. The envelope should be sealed and marked as "Technical Bid for Construction / Decoration of India Pavilion at Hardware Show, Las Vegas, USA"
- **Envelope III**: Containing Annexure II (Financial Bid) duly filled in for the bid value in US \$ including all taxes for the complete project of India Pavilion as per layout plan and terms & conditions of the Tender Document. The envelop should be sealed and marked as for Construction / Decoration of India Pavilion at Hardware Show, Las Vegas, May 5 7, 2015.

Envelope- IV: Both Envelopes I, II and III should be kept inside the Envelope – IV and again sealed. The name of the bidder should be clearly written with full address, Tel: nos., E-mail on the Envelopes (I, II, III & IV).

This Master Envelope (Envelope – IV) should be marked as "Tender Document for Construction / Decoration of India Pavilion at Hardware Show, Las Vegas, USA May 5-7, 2015" and shall be submitted / sent at the following address:

Mrs. Rajeshwari Swaminathan Hall No. 19, Business Information Centre India Trade Promotion Organization Pragati Maidan New Delhi – 110001 (India)

Last date of submission of Bids: 3.00 PM on 27.03.2015
Date of opening of Technical Bids 4.00 PM on 27.03.2015
Date of opening of Financial Bids: the date, time & venue of opening of the commercial bid will be advised to the shortlisted bidders separately.

- In case the bidder require any clarifications or further information may contact ITPO, Mrs. Rajeshwari Swaminathan, Dy. Manager, Tel: 011 23378817 / 23379139, Email: raji@itpo.gov.in during office hours.
- 6.3 The evaluation of bids will be made in two stages Technical and Financial.

In case of non-submission of Earnest Money by any bidder, their Technical bid shall not be opened on the same day in the presence of the bidders or their authorized representatives.

Financial bids of only those firms will be considered for opening who have fulfilled the technical requirement / evaluation. After opening of financial bids, financial evaluation will be made & financial raking statement will be prepared and the selection of the vendor / agency will be done on the basis of L1 criteria.

- 6.4 Bids received after the deal line of submission of application will not be considered or opened under any circumstances.
- 6.5 No conditional bids shall be considered

- 6.6 Bids received through email shall not be considered
- 6.7 No modification or substitution of the submitted application shall be allowed.

 An applicant may withdraw its application after submission, provided that written notice of the withdrawal is received by ITPO before the due date for submission of applications. In case an applicant wants to resubmit his application, he shall submit a fresh application following all the applicable conditions by the stipulated date.

7. Force-Majeure

If at any time, during the continuance of this contract, the performance in whole or in part, by either party, of any obligation under this is prevented or delayed, by reason of war, or hostility, acts of the public enemy, civic commotion, sabotage, Act of State or direction from Statutory Authority, explosion, epidemic, quarantine restriction, strikes and lockouts (as are not limited to the establishments and facilities of the contractor), fire, floods, natural calamities for any act of GOD (hereinafter referred to as EVENT), provided notice of happenings of any such EVENT is given by the affected party to the other, within 15 Calendar days from the date of occurrence thereof, neither party shall, by reason of such event, be entitled to terminate the this contract, nor shall either party have any such claims for damages against the other, in respect of such non-performance or delay in performance provided the contract shall be resumed as soon as practicable, after such EVENT comes to an end or ceases to exist. The decision of the CMD, ITPO as to whether the service may be so resumed (and the time frame within which the service may be resumed) or not, shall be final and conclusive, provided further that if the performance in whole or part of any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 30 days either party may, at his option terminate the contract.

8 Arbitration

All matters of dispute arising out of this shall be governed by Indian law and subject to Court jurisdiction in New Delhi.

Both the party shall make all effort to resolve any dispute by way of reconciliation. In the event of any question, dispute or difference arising under the agreement in connection therewith (except as to matters, the decision to which is specifically provided under this agreement) remains unresolved, the same shall be referred to sole arbitration of the CMD, ITPO and the decision given shall be binding

on the parties. The provisions of Indian Arbitration & Conciliation Act 1996 shall apply on both the parties.

The venue of the arbitration proceeding shall be the office of ITPO or such other place as the CMD, ITPO may decide.

Upon any and every reference as aforesaid, the assessment of costs and incidental expenses in the proceedings for the award shall be at the discretion of the CMD, ITPO.

9. Terms of Payment:

- Payment to the successful bidder will be made as per following schedule :
- Advance up to 25% of the approved bids amount to be paid before undertaking the job subject to Bank Guarantee in favour of India Trade Promotion Organisation for the similar amount.
- Balance amount would be released on completion of the event and satisfactory report of the officer deputed for the event after his / her returning to India.

10. Performance Assurance

If performance of the agency is not up to the mark or is less in any of the deliverances / the measurable output is less than envisaged as per scope of work, then a part of the total bid value will be retained by ITPO at the time of final payment.

INDIA TRADE PROMOTION ORGANISATION India Pavilion at National Hardware Show, Las Vegas, USA May 5 – 7, 2015

Technical Bids

SI. No.	Title	Details						
Eligibility								
1.	Registration No. (TAN/Direct Tax/Income Tax/Trade/VAT/GST, etc. as may be applicable) (Please attach proof)							
2.	Annual Turnover (last three years) (Please attach Proof with certificate	Year I (2011- 12)	Year II (2012- 13)	Year III (2013 - 14)				
	from Auditor or any other empowered Authority)							
3.	Details of Past Experience							
	(Please attach list of Projects/Clients)							
4.	EMD Details Amount :		:					
		DD No. :						
		Date :						
		Bank Name :						
Company Profile								
5.	Name of the Company							
6.	Address							
7.	Telephone							
8.	Fax							

9.	E-mail	
10.	Name of CEO & Title	
11.	Bankers details with A/c No.	
12	Year of Establishment	
13.	No. of employees	
14.	3D images / presentation (both hard and soft copy) of India Pavilion as required in the tender document.	

DATE:	SIGNATURE OF AUTHORISED

REPRESENTATIVE

Place: NAME

COMPANY SEAL

(Please attach Authorisation letter for signatory)

India Trade Promotion Orgnisation India Pavilion at National Hardware Show, Las Vegas, USA May 5 – 7, 2015

	<u>FINANC</u>	IAL BIDS	
Name a	address of the Agency		
S. No,.	Description of Work as per layout plan and terms & conditions of tender document	Total Bid Value of the complete work in US \$ including all taxes	
1.	As per Annexure - A		
	Ont	ional	
SI. No.	Description of Item	Unit	Price in US \$
1.	Shelves	Per unit	
2.	Table	Per unit	
3.	Chairs	Per unit	
4.	Sport lights	Per unit	
5.	Counter	Per unit	
6.	Show Case (Glass counter)	Per unit	
7.	Refrigerator	Per unit	
	*Please attach Catalogue/pictures/F furniture/display props as mention in	• .	
Date :			
Place :	Authorized Signature		
			Name
			Designation
		Company Se	al