

**India Trade Promotion Organisation**

**Tender Document for  
Development of Mobile Application for fairs organized by ITPO at Pragati Maidan**

**Tender No. ITPO/SD&CSD/MobApp/2014**

**Date 20.8.2014**

**India Trade Promotion Organisation**

(A Govt. of India Enterprise)

Gate No. 3, Pragati Bhawan, Pragati Maidan

New Delhi – 110001

**TENDER DOCUMENT CLARIFICATIONS**

S. NO.	Query/Clarification	Clause no.	Remarks
1	Audit is under process for FY 2013-14 and the last date is Sep. 30, 2014 as per GOI rules.	10.4	Refer clause 10.4
2	While ensuring device compatibility would you be able to shed some light on all the different types of Operating Systems and Operating System versions that we as a bidder might have to support.	9	As per scope of work
3	Please define low end mobile phones and if you could give us examples of low end mobile phones that we would have to support that would be helpful.	9	Web enabled mobile phones
4	For live streaming of the fair content, since broadcasting will be held by a third party company we would need more details/explanations on this point.	9	Live streaming will be showcased on <a href="http://www.webcast.gov.in">www.webcast.gov.in</a> by ITPO. The mobile app should have link to open the streaming.
5	We have built commercial applications for external organizations both commercial and governmental, but we have never built for exhibitions/fairs held within Delhi/NCR region. <b>Does this hinder our application process?</b>	10.5	As per eligibility criteria 10.5
6	Who is responsible for hosting? Charges and maintenance included?	9	The responsibility rests with the successful bidder without any extra cost to ITPO.

7	Whether the server would be provided by the ITPO or by the vendor? And where will it reside.	9	By the vendor only in India location.
8	Who shall be responsible for uploading the data?	9	Vendor shall upload the data for which vendor has to meet the user and get the data
9	What is meant by Initial language? And what other languages to be supported.	9	As per clause 9. Only English/Hindi
10	Can the changes be shown in the Commercial bid according to the requirements.	Commercial bid	As per commercial bid.
11	List of fairs : - AAHAR International food and hospitality fair 2015	9 of 9	To be read as AAHAR International food and hospitality fair 2016
12	Will it lead to rejection of bid if not developed mobile app for windows and blackberry?	9	PI refer clause no. 9 i.e. Scope of work which is to be adhered.
13	What will be the parameters and criteria for successful and satisfactory delivery of services? And, the penalty clause with performance guarantee.	Service Level Agreement	Please refer Scope of work and SLA at Annex 4.
14	Cost will be decided for the work not mentioned in scope as the work comes beyond scope.	9	No extra payment shall be considered by ITPO for any work which is beyond scope. However, the scope will include all the related activities as for as Mobile Application is concerned.
15	Whether the tender	16.3	Please refer clause

	will be awarded to L1 or not.		16.3
16	Arrange Business meeting between Exhibitors and Business visitors	9	Automatic information should be received by ITPO and as when a meeting is scheduled
17	Feedback form	9	Should have a link which shall be redirected to the concerned feedback section of the fair website.

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